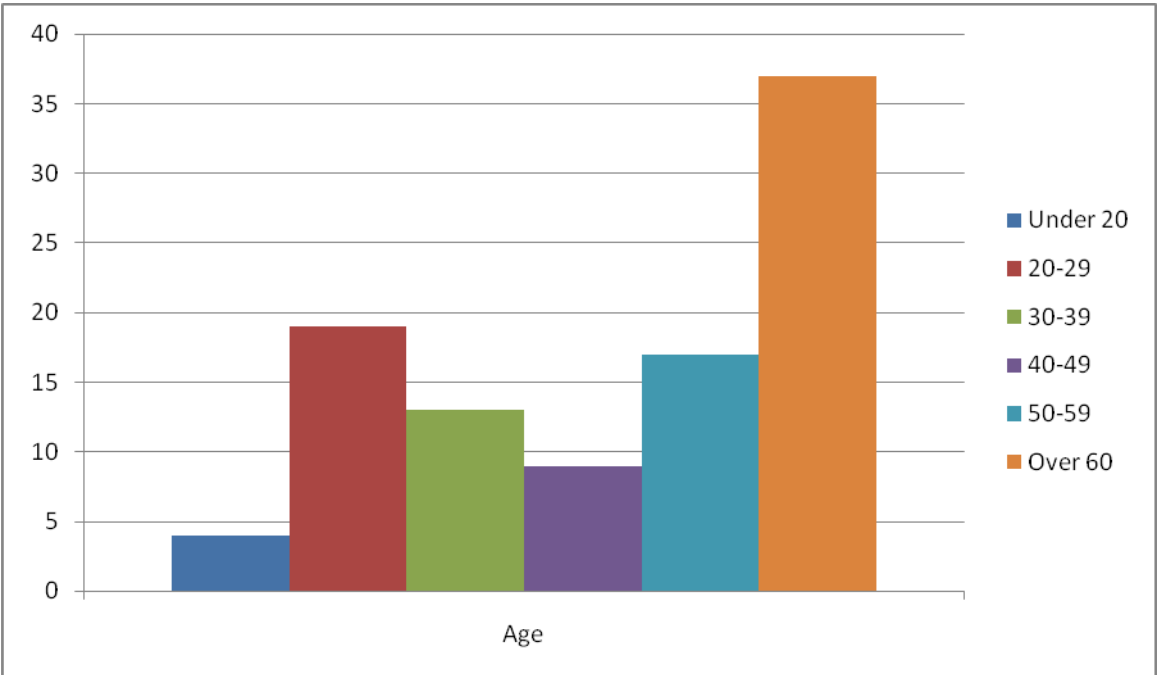
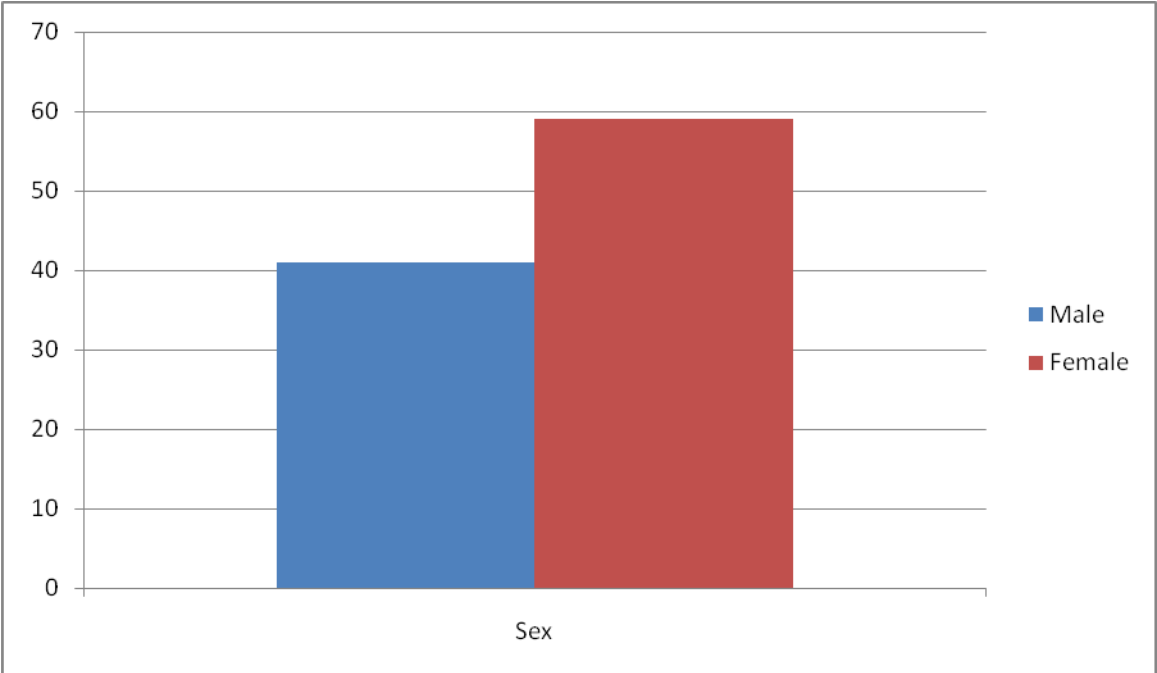
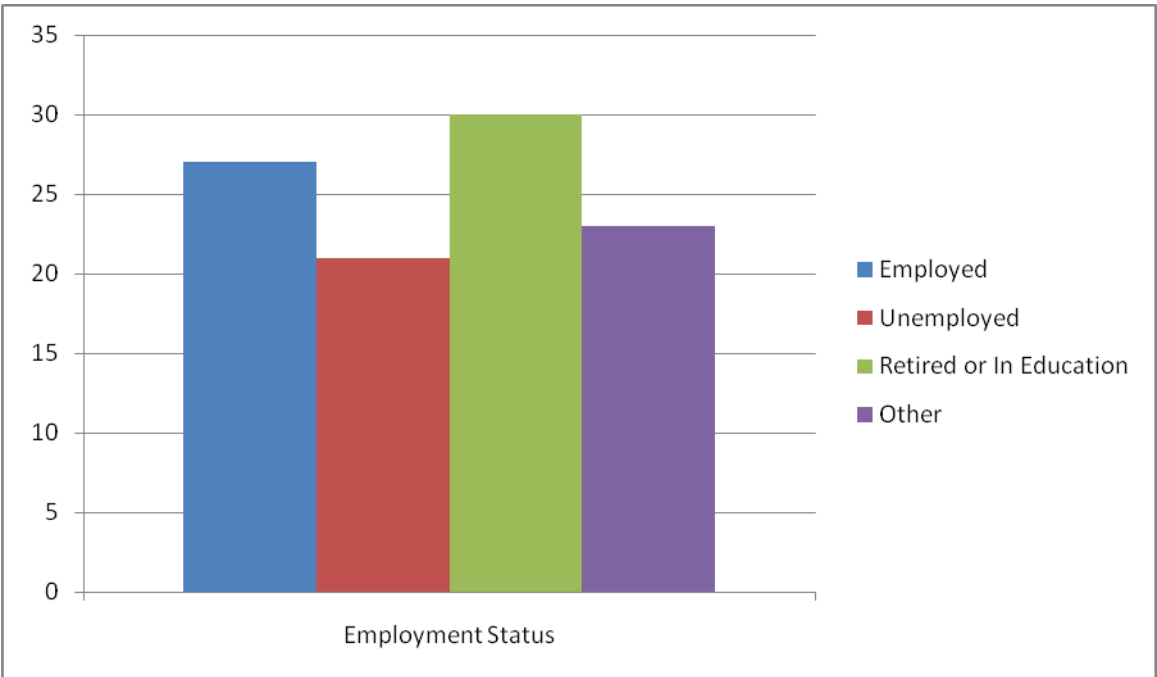
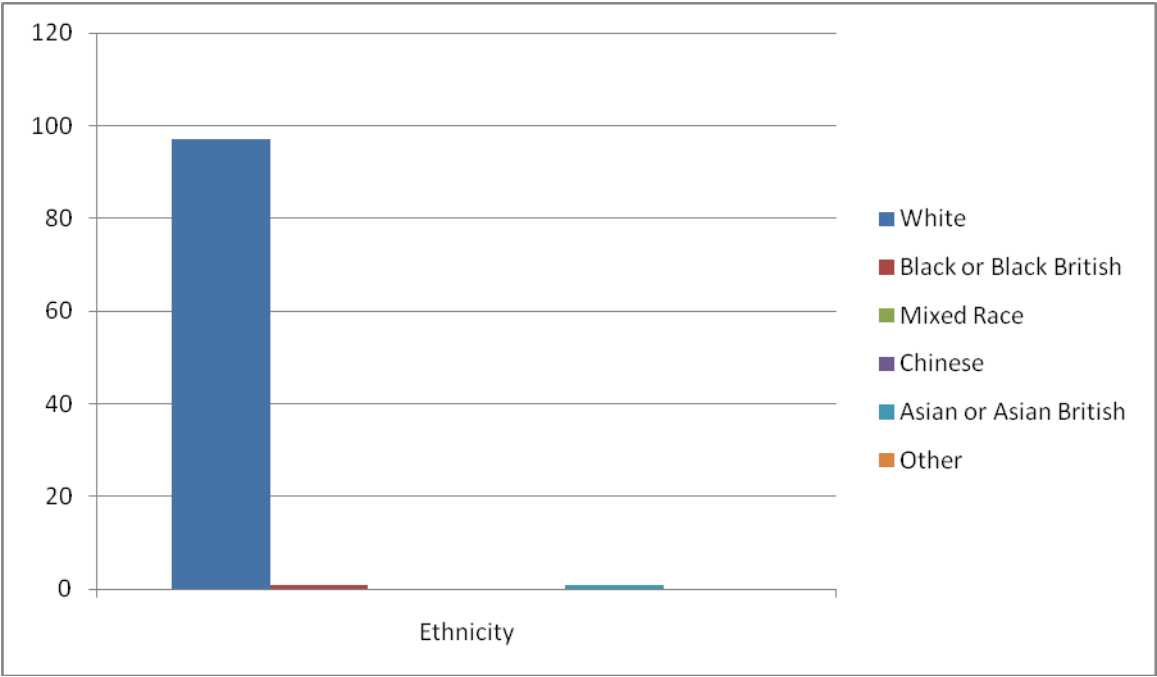
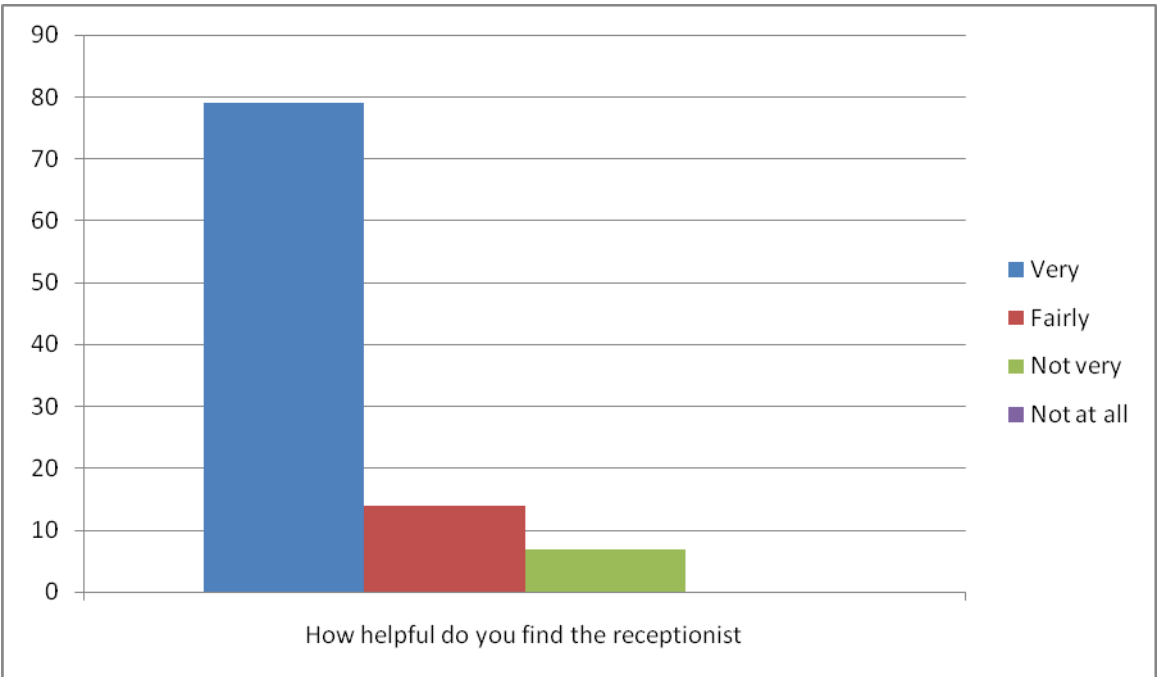
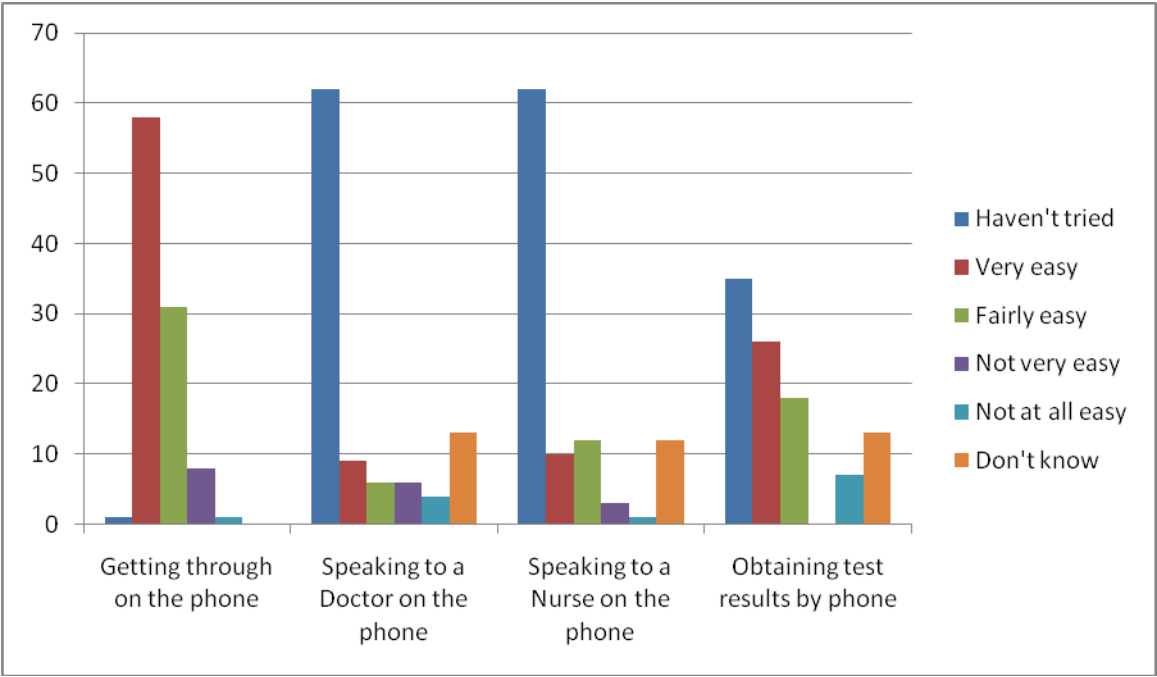


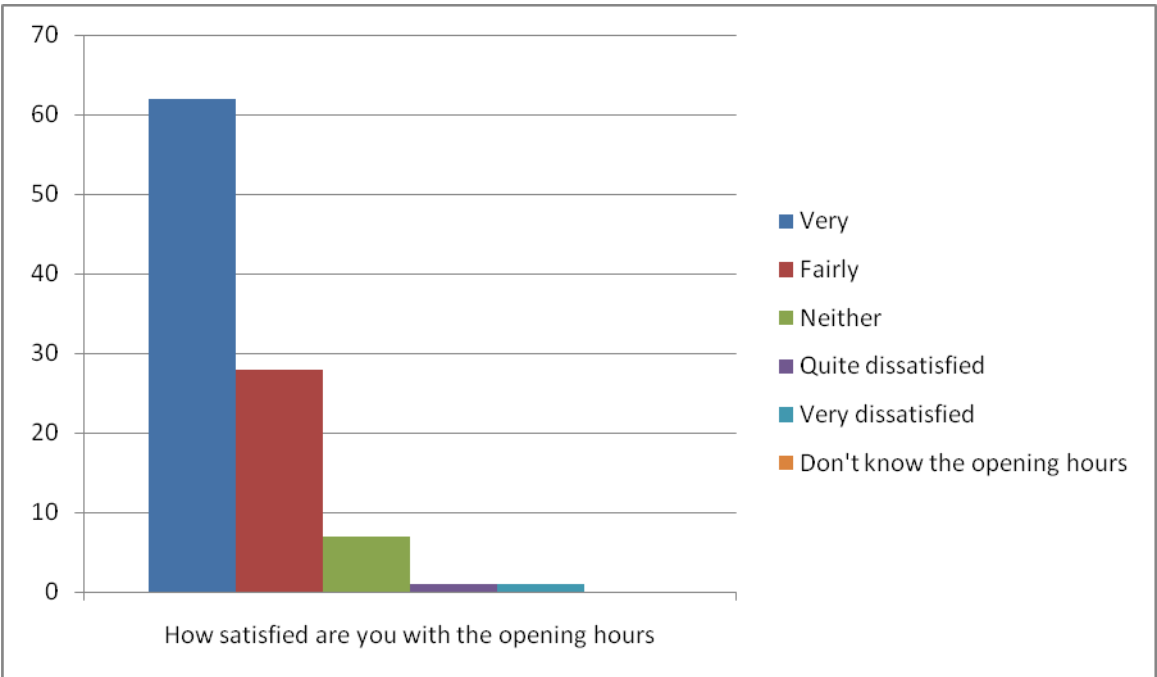
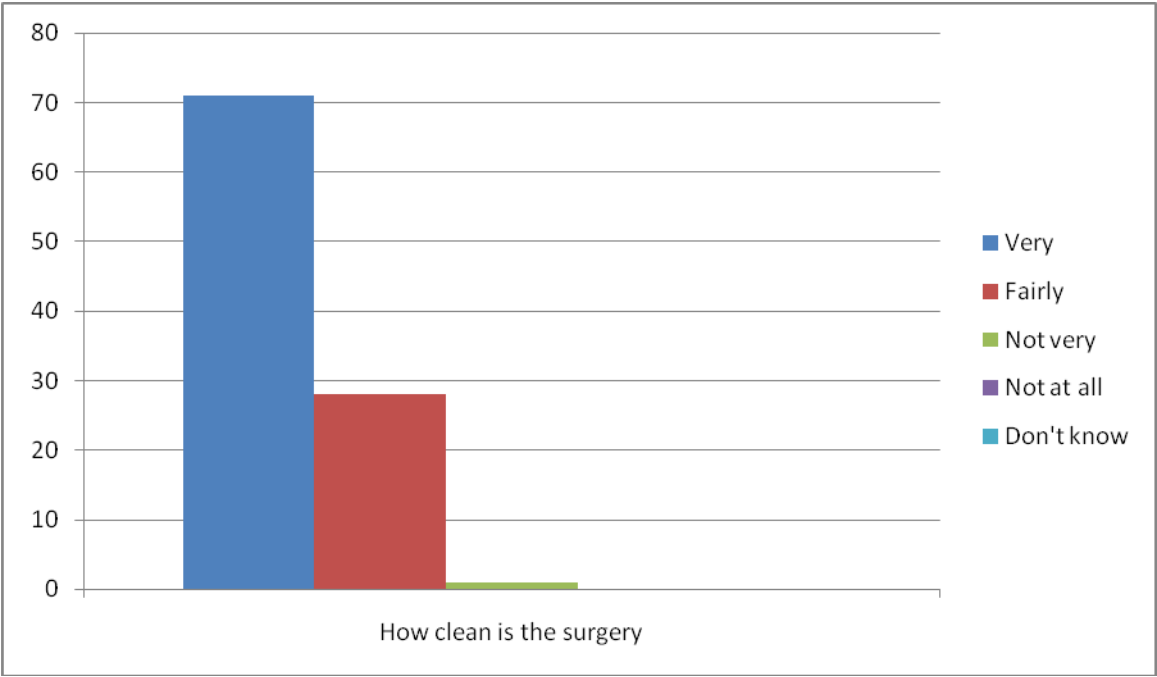
Parkgate & Thorogate Medical Centre

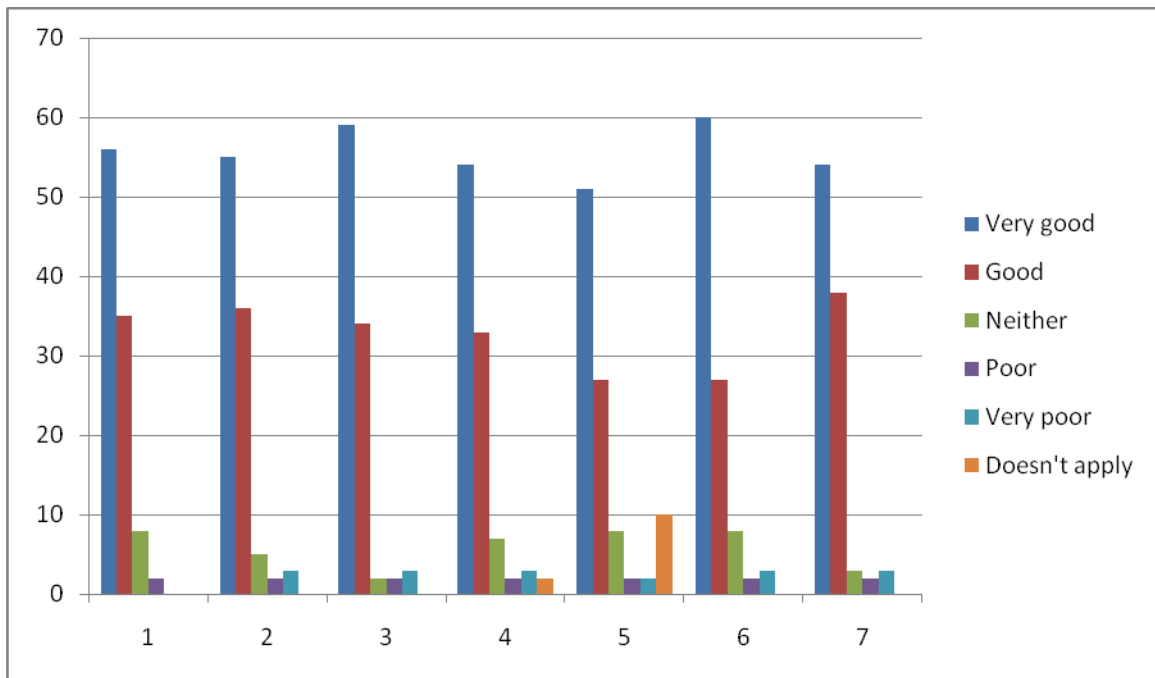
2011 Questionnaire Results





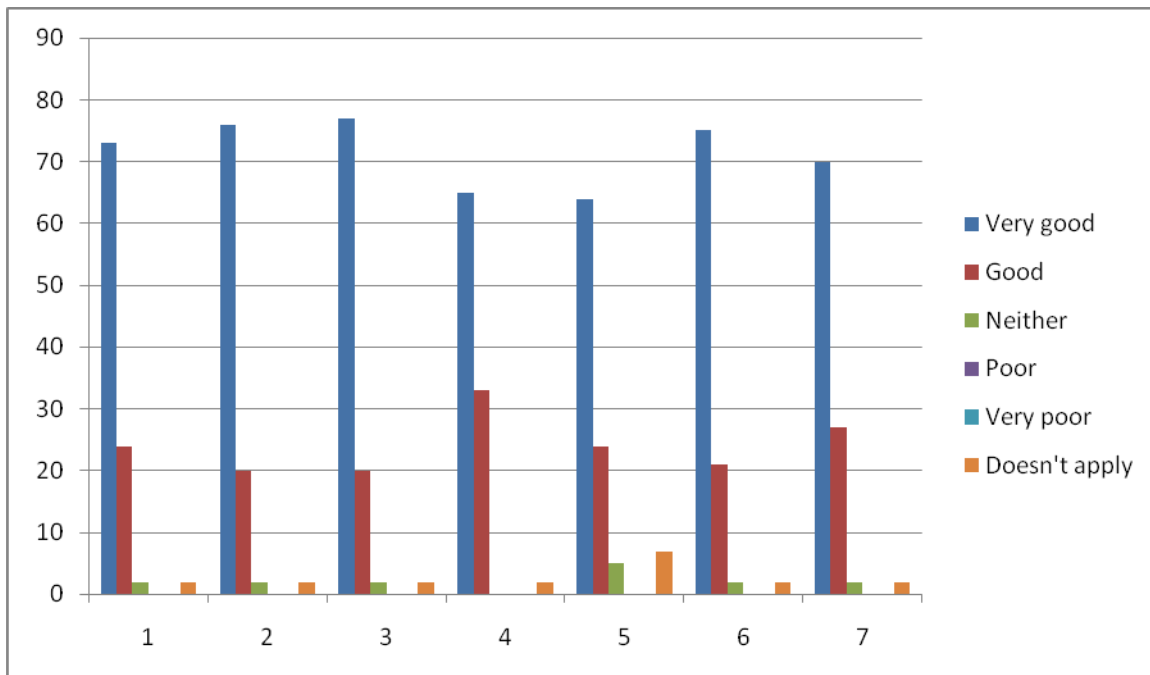






Doctor's consultations

1. Giving you enough time
2. Asking about your symptoms
3. Listening
4. Explaining tests and treatments
5. Involving you in decisions about your care
6. Treating you with care and concern
7. Taking your problems seriously



Nurse consultations

1. Giving you enough time
2. Asking about your symptoms
3. Listening
4. Explaining tests and treatments
5. Involving you in decisions about your care
6. Treating you with care and concern
7. Taking your problems seriously

Comments

- Would like late opening one day a week at both practices for workers
- Satisfactory
- The receptionists and doctors are considerate and pleasant at all times, most of all helpful which in these days is a rare commodity
- The surgery is ready for decorating - warmer colours
- Good Practice, Doctors, Nurses and Staff
- There are communication problems with a lot of the doctors and a lack of concern, things are put down to virus without any investigations, I make appointments to see the nurse because she seems to care
- Depends which doctor you see, some are better than others
- Dr Barmade and Nurse Nartey provide particularly excellent patient care and their concern for me and my family has been totally above and beyond
- All the staff are very helpful
- Very good
- Some receptionists are not very helpful. Doctors need to be here later (need more late appointments)

Interested in joining the PPG - 16