Parkgate Medical Centre

Patient Participation Group (PPG) Meeting Minutes

27th June 2012

Attendees

Blake Foster, Annetta Harvey, Jackie Frost

Apologies

Non received

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| Previous Meeting Minutes | Blake discussed the minutes of the last meeting |  |
| Work Plan | Annetta fed back information from the 1st Rotherham PPG workshop eventMain points discussed were:* The restructure of NHS management in Rotherham
* Aims and problems faced by patient groups (main theme seemed to be getting younger people to join)
* Networking with other patient groups

Jackie suggested asking the nursing team to target younger patients to ask if they are interested in participating with the PPGSuggestions are requested from the group for the October open afternoon |  |
| News From The Practice | * New receptionist – Nicola Dixon
* New phone system – practice has now reverted to a geographical number (Parkgate 01709 514501 & Thorogate 01709 529875) these numbers give patients 4 options
1. Appointment & General Enquiries
2. Appointment Cancellations
3. Test Results
4. Repeat Prescriptions
* Practice Website – [www.parkgatemedicalcentre.co.uk](http://www.parkgatemedicalcentre.co.uk) gives patients centralised information about the practice including the Patient Group
* QTV – Parkgate now has a health channel with information streamed to us by NHS Rotherham
* ECG machine – ECG’s are now available for patients at both Parkgate & Thorogate
* 2012 Questionnaire – Patients have been participating in this survey throughout June once completed NHS Rotherham will collate the data and feed back the results
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| Next Meeting | Wednesday 15th August 2012 5:30 PM at Parkgate Medical Centre |  |

If you have any Agenda suggestions for the next meeting please forward them to Blake prior to the meeting so that information can be looked up in advance.

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