Parkgate Medical Centre

Patient Participation Group (PPG) Meeting Minutes

21st August 2013

Attendees

Blake Foster, Brian Millns, Jackie Frost, Janet Swift

Apologies

Jackie Wright

|  |  |  |
| --- | --- | --- |
| Previous Meeting Minutes | Blake discussed the minutes of the last meeting |  |
| Work Plan | Patient Questionnaire   * Revealed low knowledge about the PPG or the services offered by Parkgate, but demonstrated high satisfaction with Clinicians and staff   Open Afternoon   * Parkgate will be holding its walk-in flu clinic on Thursday 3rd October from 12pm * PPG members invited to come along to raise awareness |  |
| News From The Practice | * Dr Barmade has returned from Sabbatical and is back on duty * New GP registrar – Dr Alex Brown on 6 month placement * New F2 – Dr Julie Lees on 4 month placement * Janet Bailey from reception has retired * Letter of compliment received from Jackie Frost for previous F2 Dr Katie Simmons |  |
| Any other Business | NHS England – A call to action   * Document received on consultation on improving general practice which finishes on the 30th September, document is available at the practice or at the following addresses’ [www.england.nhs.uk/2013/07/11/call-to-action](http://www.england.nhs.uk/2013/07/11/call-to-action)   [www.england.nhs.uk/ourwork/com-dev/igp-cta](http://www.england.nhs.uk/ourwork/com-dev/igp-cta)  Care Quality Commission   * Email received introducing the CQC to the PPG (enclosed)   NAPP   * E-bulletin received (enclosed)   PPG Network   * Previous meeting documents (enclosed) * Next meeting Tuesday 29th October 2-4pm Town Hall   Networking   * Jackie Frost will be inviting members of Stag PPG to attend the next informal meeting for a joint group discussion |  |
| Next Meeting | PPG Informal Meeting – Wednesday 18th September at 5:30pm  PPG Forum Meeting - Wednesday 16th October at 5:30pm |  |

If you have any Agenda suggestions for the next meeting please forward them to Blake prior to the meeting so that information can be looked up in advance.

Tel: 01709 514501

Email: [blake.foster@gp-c87013.nhs.uk](mailto:blake.foster@gp-c87013.nhs.uk)

Web: [www.parkgatemedicalcentre.co.uk](http://www.parkgatemedicalcentre.co.uk)