Parkgate Medical Centre

Patient Participation Group (PPG) Meeting Minutes

21st August 2013

Attendees

Blake Foster, Brian Millns, Jackie Frost, Janet Swift

Apologies

Jackie Wright

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| Previous Meeting Minutes | Blake discussed the minutes of the last meeting |  |
| Work Plan | Patient Questionnaire* Revealed low knowledge about the PPG or the services offered by Parkgate, but demonstrated high satisfaction with Clinicians and staff

Open Afternoon* Parkgate will be holding its walk-in flu clinic on Thursday 3rd October from 12pm
* PPG members invited to come along to raise awareness
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| News From The Practice | * Dr Barmade has returned from Sabbatical and is back on duty
* New GP registrar – Dr Alex Brown on 6 month placement
* New F2 – Dr Julie Lees on 4 month placement
* Janet Bailey from reception has retired
* Letter of compliment received from Jackie Frost for previous F2 Dr Katie Simmons
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| Any other Business | NHS England – A call to action* Document received on consultation on improving general practice which finishes on the 30th September, document is available at the practice or at the following addresses’ [www.england.nhs.uk/2013/07/11/call-to-action](http://www.england.nhs.uk/2013/07/11/call-to-action)

[www.england.nhs.uk/ourwork/com-dev/igp-cta](http://www.england.nhs.uk/ourwork/com-dev/igp-cta)Care Quality Commission* Email received introducing the CQC to the PPG (enclosed)

NAPP* E-bulletin received (enclosed)

PPG Network* Previous meeting documents (enclosed)
* Next meeting Tuesday 29th October 2-4pm Town Hall

Networking* Jackie Frost will be inviting members of Stag PPG to attend the next informal meeting for a joint group discussion
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| Next Meeting | PPG Informal Meeting – Wednesday 18th September at 5:30pm PPG Forum Meeting - Wednesday 16th October at 5:30pm  |  |

If you have any Agenda suggestions for the next meeting please forward them to Blake prior to the meeting so that information can be looked up in advance.

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